UPS Transportation of Personal Protective Equipment (PPE) Healthcare Request Process

If you are a healthcare facility or organization that needs personal protective equipment, please follow the steps below as we transition to a new process that involves the use of commercial transportation.

Beginning Monday, July 20 at 8:00 AM, the process will be as follows:

Step 1: Use the ReadyOp link below to submit your request:

- Request Link: https://ga.readyop.com/fs/4cMi/8d3e
- Submit your ReadyOp Form by 7:00 AM, Monday through Friday, for processing. Please be prepared to answer the following:
  - **Facility or Organization Type** (Acute Care/Hospital, Home Health, Skilled Nursing, Fire/Rescue, EMS, Jail/Dorm/Shelter)
  - **Facility or Organization Size**
  - **Types of PPE needed**
- Once you submit your request, you will receive an email notification confirming the warehouse has received your request.
- **Please make sure your physical address and your email address are accurate to ensure timely deliveries and communication.**

Step 2: Your request will be reviewed, and you will be notified:

- Once your request has been reviewed, you will receive an email notification stating the status of your request.
- Request fulfillment may be based on facility type, facility size, inventory availability, and current outbreak information. PPE **includes:**
  - N95 Masks
  - KN95 Masks
  - Surgical Masks
  - Face Shields
  - Gloves
  - Gowns
  - Coveralls
  - Hand Sanitizer

Step 3: Your facility information will be entered into the UPS System upon confirmation:

- A tracking number will be generated, and you will receive an email notification from UPS with the tracking number included.

Step 4: UPS Transportation:

- Your package will be directly shipped from the RSS to your facility or organization.
- Please use your tracking number to track your package.

Step 5: For any follow-up questions, please call: (404-852-0250)

- If available, please have your tracking number readily available before you call.